

Terms and Conditions

1. Offers/Agreements

1.1 All offers from Fasnaflyfishing are without obligation and Fasnaflyfishing reserves the right to change prices at all times.

1.2 An agreement is concluded after acceptance of the order by Fasnaflyfishing. Fasnaflyfishing reserves the right to refuse orders or to attach conditions to the order.

2. Payment options

2.1 With your payment you can choose from the following options:

iDeal

Bank transfer

credit card

paypal

Pay in the store in Vaassen

3. Prices

3.1 All prices include VAT and exclude administration/shipping costs.

3.2 The invoice for your order will be sent by email. The invoice is visible as soon as your order has been processed by us.

3.3 If payment for your order is not received within 14 days, the relevant order will be removed and the goods will no longer be delivered to the customer. Then you have to order again.

4. Delivery

4.1 At Fasnaflyfishing we guarantee a fast delivery.

We make every effort to deliver the order to you as soon as possible. Orders placed and paid for on working days before 4:00 PM, we try to ship the same day. However, we are not always able to fulfill this, sometimes products are not in stock and the delivery of your order may take a little longer. If, for whatever reason, we cannot meet this delivery time, we will of course inform you as soon as possible.

In general, you will receive the order within a few working days. Delivery takes place via the PostNL postman or parcel deliverer. However, it is possible that there is a delay at PostNL

(through which the shipments are sent). We cannot take any responsibility for this.

It is also possible to collect your order. We will schedule an appointment with you for this.

I have provided a wrong delivery address!

Accidentally entered a wrong delivery address? Please contact us as soon as possible. We will then try to change the order for you.

5. Returns

5.1 Reflection period/return

It can sometimes happen that you want to return a (part of your) order. Perhaps because you do not like the product or perhaps there is another reason why you would not want (part of) the order. Whatever the reason, you have the right to return (part of) your order up to 14 days after receipt (your right of withdrawal).

5.1.1 Conditions for returns

Before you want to make use of your right of withdrawal, please contact Fasnaflyfishing via email: fasnaflyfishing@outlook.com. We can look at the next steps together with you.

If you make use of your right of withdrawal, the product will have to be returned to Fasnaflyfishing with all accessories supplied and in the original condition and packaging.

If the returned product is damaged, or the packaging is more damaged than is necessary to try the product, we can pass on a depreciation of the product to you. So handle the product with care and make sure that it is well packed when returning.

The costs of returning (part of) your order are for your own account. Consult the website of your carrier for the exact rates.

Returning or exchanging a product in the store is also possible during the store's opening hours.

5.1.2 Refund

You can choose to have the amount of the returned products credited or to use a voucher for the value of the returned products, taking into account any depreciation.

When crediting, we will always refund the amount in the way in which the amount was originally paid. We will refund the order amount due within 14 days after registration of your return, provided the product has already been returned in good order.

5.1.3 Do you want to exchange a product?

It is possible to exchange a product. You can contact fasnaflyfishing@outlook.com for this. You do, however, bear the costs for returning the product.

6. Warranty

6.1 Fasnaflyfishing only supplies high quality products. If the customer is not satisfied, the products can be returned and the case will be processed.

6.2 Returning money is not possible.

7. Privacy Statement

7.1 Protection of your data

Fasnaflyfishing considers the protection of its customers' data extremely important. We therefore ensure that the personal information you provide to us is always treated confidentially and that your privacy is thus guaranteed. Below we give you some more information about our privacy policy.

7.2 The use of your data

When you order through the Fasnaflyfishing site, we need some information from you. On the basis of this information we can process your order and keep you informed of the status of your order. The personal data you enter in this way will only be used by us for processing your orders. Fasnaflyfishing never passes on or sells or rents customer data to third parties. Further use, such as for newsletters, is also excluded without your express permission.

